

SUPPLIER PREQUALIFICATION GUIDE AND INSTRUCTIONS

Closing on 17th December 2024, at 1700hours, EAT

SECTION I: REGISTRATION OF SUPPLIERS FOR GOODS AND SERVICES

AAR Insurance Kenya is a leading diversified financial services group with interests across the East Africa region, with operations in Kenya, Uganda and Tanzania. The group offers a wide range of financial products and services in Insurance, Asset Management and Trustee Services.

AAR Insurance Kenya invites applications from interested, competent and eligible firms for pre-qualification for the underlisted goods, works and services for the period 2025-2027.

The pre-qualification process will be conducted electronically on **SRM eProcurement Portal** i.e www.srmhub.com. The categories for the supply of various goods and services are listed on <u>https://shorturl.at/Tw6yn</u>.

AAR Insurance Kenya reserves the right to accept or reject any application in whole or in part and is notbound to give reasons for its decision.

Canvassing will lead to automatic disqualification.

Head of Finance

SECTION II: INSTRUCTIONS TO APPLICANTS

- **1 AAR Insurance Kenya** herein referred to as "the organization' or 'AAR", invites applicants who meet the criteria set out by the organization to apply for registration of pre-qualification.
- 2 This invitation of application for Pre-qualification is open to potential applicants who are able todemonstrate proven technical, financial and managerial capacity to supply the listed goods and services.
- 3 The Supplier registration process shall be completed online via Bold Insight's eProcurement portal (SRM eProcurement)
- 4 Interested bidders will access and register on <u>www.srmhub.com</u> for more information and step by step application process available on supplier's dashboard.
- 5 Access to submit the application shall be automatically granted upon payment of a non-refundable tender fee of KES 3,000/- per Tender category. The fee is payable using M-PESA Paybill No. 4095233, Use Account Number auto generated in system to validate your payment.
- 6 The registration process shall involve completion of a mandatory electronic questionnaire and upload of requisite documents. A vendor guide, supplier manual and necessary documents shall be available for guide on supplier's dashboard. You are advised to download and review these documents before beginning the application process.
- 7 Bidders may request clarification in relation to the prequalification by submitting a written request using the Contact us functionality of the supplier dashboard, until 13th December 2024. Explanations or interpretations provided by personnel other than through this means will not be considered binding or official.
- 8 Please note that this notice does not constitute an invitation to bid for goods and services indicated but it is meant to enable preparation of a list of suppliers and service providers from whom goods and servicesmay be procured when need arises.
- 9 The successful applicants will be registered in the organization's suppliers list for a two-year period and the organization will only deal with the firms that are registered.

- 10 Applicants must submit duly completed Confidential Business Questionnaire and all other mandatory requirements in electronic form.
- 11 The Organization reserves the right to request for submission of additional information from applicants or any other credible source, and to visit and inspect the business premises of the applicant to verify the information given.
- 12 The organization will ensure that information received from Companies is treated with utmost confidentiality and shall be for the sole use of the organization
- 13 The pre-qualified suppliers are required to immediately advise the organization of any significant change in its financial, technical capacity, ownership or holdings it may have.
- 14 Failure to submit any of the mandatory requirements indicated under special conditions will lead to automatic disqualification.
- 15 The application of this call closes on 17th December 2024 at 1700hours.
- 16 We shall host a pre-bid meeting on Friday, 6th December 2024 starting 11.30am EAT. Interested & Eligible bidders are invited to join via this link <u>https://shorturl.at/W4fEo</u>
- 17 SRM team will examine the documents to determine completeness, general orderliness and sufficiency of response. Failure to complete electronic questionnaire and/or to provide answers to any further questions or requested additional information for clarification may result in the supplier's disqualification.

SECTION III: EVALUATION CRITERIA

1 Bold Insight will examine the applications to determine completeness, general orderliness and sufficiency in responsiveness.

2 Applicants shall not contact AAR or Bold Insight on matters relating to their application from the time of opening to the time the evaluation is finalized and official communication sent to them. Any effort by the applicant to influence AAR or Bold Insight in the evaluation may result in the cancellation of their application.

3 Registration will be based on meeting the criteria regarding the applicant's legal status, general and particular

experience, personnel and financial position as demonstrated by their responses.

4 The applicants must have registered offices and AAR reserves the discretion of visiting physical premises from which the applicant conducts business if so desired to confirm existence and capability to deliver the said goods, works or services.

5 Applicants who qualify according to the selection criteria will be invited to submit their quotations or bids for the supply of goods, works or services as and when required.

6 AAR reserves the right to accept or reject any or all applications.

7 There shall be two phases of carrying out the evaluation of registration applications:

- a. Preliminary Evaluation; and
- b. Qualification/Technical Evaluation.

Preliminary Evaluation

Preliminary Examination is to assess the document formality required in the Prequalification, for each applicant with pass-or-fail criteria on categories that have special conditions. It is necessary to confirm whether the submitted documents and their format are in conformity with the requirement.

a) All the applications shall be sorted out according to the various categories contained in the application forregistration form.

b) Pre-screening shall be done for all the applications in each category to determine responsiveness byproviding copies of:

- i. Self-declaration form
- ii. Confidential Business Questionnaire (Electronic)
- iii. Incorporation/Registration certificate
- iv. Business permit
- v. Tax clearance certificate
- vi. CR12

c) A list shall be compiled for those applicants who pass the preliminary evaluation to be evaluated in detail.

Qualification Evaluation

Qualification Evaluation is to examine whether submitted documents comply with the qualification requirements by using a scoring criterion.

a) The evaluation committee shall undertake a thorough and objective analysis of the suppliers contained inthe list.

b) A detailed assessment of each applicant will be made in the course of evaluating the application.

c) Applications will be evaluated against the criteria in the table below.

Evaluation Criteria

Preliminary Evaluation.

The following documents will be required from all applicants in the preliminary evaluation.

| # | Mandatory Requirements (Score- 10 Marks) | Required (Yes/No) | Max Score |
|---|---|----------------------|------------|
| 1 | Confidential Business Questionnaire (available on supplier's dashboard on SRM eProcurement Portal) | Yes | Pass/ fail |
| 2 | Copy of Certificate of Incorporation/Business Registration | Yes | 2 |
| 3 | Copy of a valid and current Tax Compliance Certificate | Yes | 2 |
| 4 | Copy of PIN/VAT Certificate | Yes | 2 |
| 5 | Bidder Declaration Form (available on supplier's dashboard on SRM eProcurement Portal) | Yes | 2 |
| 6 | CR12 document as issued by the registrar of Companies on the Registrar's letterhead giving the names and shareholding of the directors/partners/sole proprietor or Partnership Deed | Yes | 2 |
| 7 | Copy of Current Trade License / Business Permit | Yes | 2 |
| 8 | Specific category requirements e.g. Valid Practicing certificates, Manufacturers or distributors license, Special Licenses, Registration with Professional bodies etc (if required in your category - refer to the category requirements on section IV of this supplier guide) | Yes | 5 |

Technical Evaluation Criteria

| Demonstration of Past Experience | | | | | |
|--|----------|--|--|--|--|
| a) Age of Company | | | | | |
| Above 10 years (5 Marks) | 10 | | | | |
| Between 7-10 Years (4 Marks) | | | | | |
| Between 4-6 Years (3 Marks) | 10 | | | | |
| Between 1-3 Years (2 Marks) | | | | | |
| Below 1 Year (1 Marks) | | | | | |
| b) Three letters of recommendation from your major clients for similar services- 6 marks each, Total 15 Marks | 15 | | | | |
| c) At least three copies of LSO/Service Level Agreement/award letter from your major clients for the last 3 years - 6 marks each, Total 15 Marks | 15 | | | | |
| | | | | | |
| Financial | Capacity | | | | |
| a) For Limited Companies attach most recent audited accounts of at least 3 years (2021,2022,2023) Certified by a registered Public Accountant. | 10 | | | | |
| b) For sole proprietors and partnerships, attach | | | | | |

| | either the most recent 6 months certified bank statements or recent bank reference letter. | |
|----------|---|--------------|
| c) | Accept 30 days credit= 5 marks | 3 |
| | Business Probity and Litigation | |
| a) | Is the organization bankrupt or being wound up, having its affairs administered by the court, or have entered into an arrangement with creditors, suspended business activities or any analogous situation arising from similar proceedings in Kenya or the country in which it is established? | |
| b) | Is there any Director / Partner and / or Company Secretary of your organization who has a close relative employed by AAR Insurance and is in a position to influence the award of any supply/service? | 5 |
| c) | Has your firm or any of your directors/ partners ever been debarred/ deregistered by the Public Procurement Regulatory Authority (formerly PPOA)? | |
| d) | Would you object to the members of staff of AAR Insurance authenticating the information you have provided? | |
| e) | | |
| | Manpower | and staffing |
| | ast 3 brief resume/CV/professional certificate taff -5 marks each, Total 15 Marks | 15 |
| d) Indic | ate the number of staff in your organization: | |
| Above 2 | 20 (5 Marks) | |
| Betwee | n 11-20 (4 Marks) | 10 |
| Betwee | n 6-10 (3 Marks) | |
| Betwee | n 1-5 (2 Marks) | |
| TOTAL (| (Weighted to 100%) | 100 |

SECTION IV: REGISTRATION CATEGORIES

| Code | Description | Dept | Category Requirements |
|---------------------|---|-------|--|
| AIK/PQ/2025-2026/01 | Supply of drinking water and dispensers | Admin | |
| AIK/PQ/2025-2026/02 | Supply and repair of general office furniture, furnishings and fittings | Admin | |
| AIK/PQ/2025-2026/03 | Supply of general office stationery e.g. pens, photocopying papers etc. | Admin | |
| AIK/PQ/2025-2026/04 | Supply of genuine printer toners and cartridges | Admin | |
| AIK/PQ/2025-2026/05 | Supply of motor vehicle spare parts, tyres and tubes and accessories | Admin | Manufacturers authorization OR Dealership License |
| AIK/PQ/2025-2026/06 | Supply of LPG, fuel cards and motor vehicle fuel (petrol and diesel) | Admin | |
| AIK/PQ/2025-2026/07 | Supply of hardware tools and equipment | Admin | |
| AIK/PQ/2025-2026/08 | Supply of tissues, hand paper towels, serviettes, tissue dispensers, air fresheners, hand sanitizer, foam soap etc. | Admin | |
| AIK/PQ/2025-2026/09 | Supply of asset tagging bar codes and provision of tagging services | Admin | |
| AIK/PQ/2025-2026/10 | Supply of staff uniform (custom-made) | Admin | |
| AIK/PQ/2025-2026/11 | Supply of kitchen equipment, e.g., cookers, microwave and accessories | Admin | |
| AIK/PQ/2025-2026/12 | Supply of kitchen beverages and general supplies, e.g., sugar, coffee, tea leaves, chocolate, soap etc. | Admin | |
| AIK/PQ/2025-2026/13 | Supply of dairy products e.g. milk | Admin | |
| AIK/PQ/2025-2026/14 | Provision of professional movers' transport and relocation services | Admin | |
| AIK/PQ/2025-2026/15 | Provision of catering services | Admin | i) Valid food handlers' certificate from public health for the personnel-at least 5 personnel ii) Valid food handlers' certificate from public health for the company iii) Valid certificate of inspection by department of public health iv) waste management policy |
| AIK/PQ/2025-2026/16 | Provision of cleaning, sanitary services and maintenance of preserved | Admin | i)Valid NEMA License |
| | office flowers | | ii) Valid copy of Occupational Health and Safety Certificate Issued by the Directorate of Occupational Safety and Health (DOSH) |

| | | | iii) Attach Evidence that the firm has a Workman Injuries Benefit insurance cover for its workers (WIBA policy). iv)Compliance certificate from Ministry of Labour, v) NHIF and NSSF Compliance certificate |
|---------------------|---|-------|---|
| AIK/PQ/2025-2026/17 | Provision of fumigation services | Admin | i)Valid NEMA License |
| | | | ii) Valid copy of Occupational Health and Safety Certificate Issued by the Directorate of Occupational Safety and Health (DOSH) |
| | | | iii) Attach Evidence that the firm has a Workman Injuries Benefit insurance cover for its workers (WIBA policy). iv)Compliance certificate from Ministry of Labour, v) NHIF and NSSF Compliance certificate |
| AIK/PQ/2025-2026/18 | Provision of international and local courier services | Admin | i) Provide valid copy of a license to operate as an International Courier Service Provider ii) Provide evidence of Membership to |
| | | | the following: - |
| | | | a) Courier Association of Kenya OR |
| | | | b) International Air Transportation Association (IATA) Certification |
| AIK/PQ/2025-2026/19 | Provision of carwash services | Admin | |
| AIK/PQ/2025-2026/20 | Provision of travel agencies services (air ticketing, airport transfers, VIP meet and assist services, VISA etc.) | Admin | i) Copy of Valid IATA Certificate of Accreditation |
| | | | ii) Copy of Valid KATA membership certificate iii) TRA license |
| AIK/PQ/2025-2026/21 | Provision of archiving services | Admin | |
| AIK/PQ/2025-2026/22 | Provision of electrical and mechanical engineering works | Admin | Electrical Installation Certification (ERC or equivalent)NCA certification in mechanical and electrical works. |
| AIK/PQ/2025-2026/23 | Provision of minor construction services; including renovations, office partitioning, painting and general refurbishments | Admin | Relevant NCA certification in mechanical and electrical works. |
| AIK/PQ/2025-2026/24 | Provision of major construction services | Admin | NCA 1 - 5 certification in building works. |

| AIK/PQ/2025-2026/25 | Consultancy Services – Architectural and Master planning, Mechanical, Electrical and Plumbing engineering, Quantity Surveying and Cost management | Admin | i) Registration certificate with Board of Registration of Architects and Quantity surveyors (BORAQ's) for Firm ii) Valid practicing License for from BORAQ's for Firm OR iii) Valid license from IQSK |
|---------------------|---|--------|---|
| AIK/PQ/2025-2026/26 | Supply, Installation Repairs and Maintenance of Electrical appliances, fittings & Equipment/Services | Admin | Electrical Installation Certification (ERC or equivalent)NCA certification in mechanical and electrical works. |
| AIK/PQ/2025-2026/27 | Provision of General minor/routine building maintenance and repairs - Mechanical, Electrical, Plumbing, painting and small civil works | Admin | Relevant NCA certification in mechanical and electrical works. |
| AIK/PQ/2025-2026/28 | Supply of Newspapers/Dailies (hard copies and digital) | Admin | |
| AIK/PQ/2025-2026/29 | Provision of Storage Space for Salvage Motor Vehicles | Claims | |
| AIK/PQ/2025-2026/30 | Provision of risk assessors and loss adjustors services | Claims | |
| AIK/PQ/2025-2026/31 | Provision of motor vehicle repair services-garages | Claims | i) Public of Works certification/ inspection report |
| | | | ii) Kenya Motors Repairers Association (KEMRA)certificationiii) Proof of Insurance for the premises occupied |
| AIK/PQ/2025-2026/32 | Provision of Windscreen Fitters' Services | Claims | |
| AIK/PQ/2025-2026/33 | Provision of Vehicle Towing and Recovery Services | Claims | |
| AIK/PQ/2025-2026/34 | Provision of Motor Vehicle Assessment Services | Claims | i) IRA license |
| | | | ii) Professional Certificate (COP) |
| | | | iii) Professional Indemnity Insurance |
| AIK/PQ/2025-2026/35 | Provision of Loss Adjustment services | Claims | i) IRA license |
| | | | ii) Professional Certificate (COP) |
| | | | iii) Professional Indemnity Insurance |
| AIK/PQ/2025-2026/36 | Provision of Insurance investigation Services | Claims | i) Professional Certificate (COP) |
| | | | ii) Professional Indemnity Insurance |
| AIK/PQ/2025-2026/37 | Provision of global marine recoveries | Claims | |
| AIK/PQ/2025-2026/38 | Provision of courtesy Car Services | Claims | i) Relevant valid road licenses from NTSA |

| | | | ii) Provide evidence of fleet (Owned or leased). Copy of logbook or copy of certified lease agreement |
|---------------------|--|---------|--|
| | | | iii) Provide copy of comprehensive insurance cover for the fleet |
| AIK/PQ/2025-2026/39 | Provision of 24/7 rescue services - accident scene management | Claims | Provide evidence of fleet ownership or lease arrangement |
| AIK/PQ/2025-2026/40 | Provision of waste management and disposal services eg hazardous waste, E-waste | ESG | |
| AIK/PQ/2025-2026/41 | Provision of ESG strategy development and implementation consultancy | ESG | |
| AIK/PQ/2025-2026/42 | Provision of consultancy services for sustainability reporting and assurance | ESG | |
| AIK/PQ/2025-2026/43 | Provision of ESG/ Sustainability training services | ESG | GRI certified trainer, SASB certified trainer with 7yr+experience |
| AIK/PQ/2025-2026/44 | Provision of Carbon footprint assessment services | ESG | |
| AIK/PQ/2025-2026/45 | Provision of debt collection services | Finance | Current practicing certificate issued by the Auctioneers licensing Board or proof of membership from Kenya National Auctioneering Association |
| AIK/PQ/2025-2026/46 | Provision of auctioneering services | Finance | Current practicing certificate issued by the Auctioneers licensing Board or proof of membership from Kenya National Auctioneering Association |
| AIK/PQ/2025-2026/47 | Provision of leasing, tenant coordination, advisory and realtors services | Finance | |
| AIK/PQ/2025-2026/48 | Provision of private investigation services -fraud investigative (forensic, general and digital), asset tracing | Finance | Valid certificate from Kenya Security Industry Association (KSIA) or Protective Security Industry Association (PSIA) or its equivalent |
| AIK/PQ/2025-2026/49 | Provision of tax and regulatory services | Finance | Certificate of registration with the Institute of Certified Public accountants of Kenya (ICPAK) practicing certificate |
| AIK/PQ/2025-2026/50 | Supply of printed medical cards (photo and smart cards) | HR | |
| AIK/PQ/2025-2026/51 | Supply, installation and maintenance of firefighting equipment, smoke detectors, fire alarm system and fire suppression system | HR | Provide copy of Fire Fighting Certificate from the County Government |
| AIK/PQ/2025-2026/52 | Provision of transport and taxi services | HR | i) Relevant valid road licenses from NTSA |

| | | | ii) Provide evidence of fleet (Owned or leased). Copy of logbook or copy of certified lease agreement |
|---------------------|---|----|--|
| | | | iii) Provide evidence of drivers licenses |
| | | | iv) Provide copy of comprehensive insurance cover for the fleet |
| AIK/PQ/2025-2026/53 | Provision of OSH, fire safety, first aid training and health advisory services (i.e. audits, assessment) | HR | i) Provide evidence of valid registration with Occupational Safety and Health by the Directorate of Occupational Safety and Health Services (DOSHS) |
| | | | ii) Provide evidence of registration with National Industrial Training Authority (NITA) |
| | | | iii) Provide valid certificates of the Lead Safety and Health Advisor/Auditor-Must be registered with Directorate of Occupational Safety and Health Services (DOSHS) as a Safety and Health Advisor, |
| | | | Auditor, Trainer |
| AIK/PQ/2025-2026/54 | Provision of training, development, leadership and management assessment tools | HR | |
| AIK/PQ/2025-2026/55 | Provision of team building facilitation services | HR | |
| AIK/PQ/2025-2026/56 | Provision of general insurance brokerage services | HR | |
| AIK/PQ/2025-2026/57 | Provision of job analysis and evaluation, performance management with a specific focus on BSC entrenchment audit and evaluation | HR | |
| AIK/PQ/2025-2026/58 | Provision of recruitment, selection and psychometric tools | HR | |
| AIK/PQ/2025-2026/59 | Provision of HR legal and policy formulation | HR | |
| AIK/PQ/2025-2026/60 | Provision of Hotel Accommodation and Conferencing Services across all the regions in Kenya | HR | i) Certified copy of Certificate recognized in the Hotel and restaurant Industry operations Issued by Tourism Regulatory Authority |
| | | | ii) Certified copy of Food Hygiene License from relevant Government Agency/ Certification by Public Health or such other hospitality industry requirements |

| | | | iii) Provide Evidence of Star Rating of the Hotel Issued by Tourism Regulatory Authority or equivalent agency |
|---------------------|--|----|--|
| AIK/PQ/2025-2026/61 | Supply, Installation and Maintenance of Office First Aid Equipment | HR | |
| AIK/PQ/2025-2026/62 | Provision of Vehicle Tracking Services | HR | License from CAK |
| AIK/PQ/2025-2026/63 | HR Consultancy services (surveys, recruitment, psychometric assessments, Leadership development and coaching) | HR | |
| AIK/PQ/2025-2026/64 | Provision of Staff Training Services | HR | NITA certification |
| AIK/PQ/2025-2026/65 | Provision of IT Staff Outsourcing and Managed Services/Provision of Talent Augmentation Services | HR | |
| AIK/PQ/2025-2026/66 | Supply and maintenance of telecommunication equipment (phones, routers, cisco, PABX etc.) | IT | Manufacturers authorization OR Dealership License |
| AIK/PQ/2025-2026/67 | Provision of Digital Experience Platforms | IT | |
| AIK/PQ/2025-2026/68 | Supply and maintenance of power back- up systems, ups and power stabilizers | IT | |
| AIK/PQ/2025-2026/69 | Supply of audio-visual equipment e.g. projectors, TV, headsets, speakers etc. | IT | Manufacturers authorization OR Dealership License |
| AIK/PQ/2025-2026/70 | Provision of audio-visual equipment (HIRE) | IT | Manufacturers authorization OR Dealership License |
| AIK/PQ/2025-2026/71 | Provision of bulk SMS services | IT | |
| AIK/PQ/2025-2026/72 | Provision of website design and development services | IT | |
| AIK/PQ/2025-2026/73 | Provision of internet and allied services | IT | |
| AIK/PQ/2025-2026/74 | Provision of structured cabling, trunking works, fibre cable and multicore cable services | IT | |
| AIK/PQ/2025-2026/75 | Provision of a chatbot solution | IT | |
| AIK/PQ/2025-2026/76 | Provision of ICT support lease services e.g. computer equipment, networking and licenses | IT | |
| AIK/PQ/2025-2026/77 | Provision of IT outsourced services (clouding service, data center, cyber security etc.) | IT | |
| AIK/PQ/2025-2026/78 | Provision of Clean Power, Air Conditioning Equipment, Support and Maintenance | IT | Electrical Installation Certification (ERC or equivalent). HVAC-related certifications (e.g., from manufacturer). NCA 4-6 certification in mechanical and electrical works. |
| AIK/PQ/2025-2026/79 | Provision of Internet Services and SDWAN, VoIP | IT | |

| AIK/PQ/2025-2026/80 | Provision of Data Center, WAN, Campus LAN and Related Network, Firewall Equipment, Support and Maintenance Services | IT | |
|----------------------|---|----|---|
| AIK/PQ/2025-2026/81 | Provision of Network Infrastructure Services, Data Communication Services, Computer Networks and Structured Cabling | IT | |
| AIK/PQ/2025-2026/82 | Provision of Data Center Computer, Facilities, Storage, Backup Equipment, Support and Maintenance, Cloud, Collocation and Leasing Services | IT | |
| AIK/PQ/2025-2026/83 | Provision of Printer Leasing Services | IT | |
| AIK/PQ/2025-2026/84 | Supply of Desktops, Laptops and End User IT Consumables (inclusive of operating system licenses) | IT | Relevant Manufacturers authorization or Dealership License |
| AIK/PQ/2025-2026/85 | Supply of iPads | IT | Relevant Manufacturers authorization or Dealership License |
| AIK/PQ/2025-2026/86 | Provision of Project Management & Business Analysis Consultancy Services | IT | |
| AIK/PQ/2025-2026/87 | Repair and Maintenance of Laptops and IT equipment | IT | |
| AIK/PQ/2025-2026/88 | Provision of Cybersecurity Consultancy and Penetration Testing services | IT | |
| AIK/PQ/2025-2026/89 | Provision of Managed Security Services (MSS) | IT | |
| AIK/PQ/2025-2026/90 | Provision of Endpoint Detection and Response (EDR) solutions | IT | |
| AIK/PQ/2025-2026/91 | Provision of Identity and Access Management (IAM) solutions and services | IT | |
| AIK/PQ/2025-2026/92 | Provision of Data Loss Prevention (DLP) Solutions and services | IT | |
| AIK/PQ/2025-2026/93 | Provision of Software Licensing, support and Management services | IT | |
| AIK/PQ/2025-2026/94 | Provision of Unified Communications and Collaboration Tools and services | IT | |
| AIK/PQ/2025-2026/95 | Provision of Disaster Recovery (DR) and Business Continuity Services | IT | |
| AIK/PQ/2025-2026/96 | Provision of IT Security Auditing and Compliance Services | IT | |
| AIK/PQ/2025-2026/97 | Provision of Mobile Device Management (MDM) Solutions and services | IT | |
| AIK/PQ/2025-2026/98 | Provision of Enterprise Resource Planning (ERP) Consultancy Services | IT | |
| AIK/PQ/2025-2026/99 | Provision of DevOps and Cloud Automation Solutions and services | IT | |
| AIK/PQ/2025-2026/100 | Provision of AI and Data Analytics Services | IT | |
| AIK/PQ/2025-2026/101 | Provision of Software Development and Application Support Services (including Website & Mobile App) | IT | |
| AIK/PQ/2025-2026/102 | Provision of ideation and Design Thinking facilitation | IT | |
| AIK/PQ/2025-2026/103 | Provision of IT Service Management System | IT | |
| AIK/PQ/2025-2026/104 | Provision of IT Cyber Security Systems/Tools and Licenses | IT | |
| AIK/PQ/2025-2026/105 | Provision of Email Services & Other Collaboration Tools | IT | |
| AIK/PQ/2025-2026/106 | Provision of Telephony System Support Services | IT | |
| AIK/PQ/2025-2026/107 | Provision of Telephony Services (E1, SIP, Airtime) | IT | |

| AIK/PQ/2025-2026/108 | Provision of Server Operating system Licenses | ІТ | |
|----------------------|---|-----------|--|
| AIK/PQ/2025-2026/109 | Provision of Robotic Process Automation (RPA) Services/Tills | IT | |
| AIK/PQ/2025-2026/110 | Supply of branded promotional and corporate merchandise and gift items | Marketing | |
| AIK/PQ/2025-2026/111 | Provision of event management services | Marketing | |
| AIK/PQ/2025-2026/112 | Provision of interior design services | Marketing | |
| AIK/PQ/2025-2026/113 | Provision of design and printing (brochures, magazine, booklets, newsletters, annual reports, letterheads, business cards, binding etc.) services | Marketing | |
| AIK/PQ/2025-2026/114 | Provision of creative design, digital marketing and advertising services (Above the Line) | Marketing | |
| AIK/PQ/2025-2026/115 | Provision of photography and videography services | Marketing | |
| AIK/PQ/2025-2026/116 | Provision of external and internal signages and branding services | Marketing | |
| AIK/PQ/2025-2026/117 | Provision of public relations agency and consultancy services | Marketing | |
| AIK/PQ/2025-2026/118 | Provision of Experiential Marketing Services - Below the Line (BTL) | Marketing | |
| AIK/PQ/2025-2026/119 | Provision of Entertainment Services i.e. DJ & Sound Systems Services, MC Services & Other Related Services | Marketing | |
| AIK/PQ/2025-2026/120 | Provision of sports events marketing services i.e Golf management, Marathons, sports day facilitations | Marketing | |
| AIK/PQ/2025-2026/121 | Provision of Professional Decoration Services - Drappings, Tents, chairs etc | Marketing | |
| AIK/PQ/2025-2026/122 | Provision of Live streaming services | Marketing | |
| AIK/PQ/2025-2026/123 | Supply of Out of Home Advertising Services | Marketing | |
| AIK/PQ/2025-2026/124 | Provision of digital media agency, digital marketing strategy and web development/web hosting services | Marketing | |
| AIK/PQ/2025-2026/125 | Provision of digital content, animators and animation | Marketing | |
| AIK/PQ/2025-2026/126 | Supply of branded tents, activation tables, chairs and table cloths | Marketing | |
| AIK/PQ/2025-2026/127 | Supply and printing of outdoor and indoor marketing banners | Marketing | |
| AIK/PQ/2025-2026/128 | Provision of media buying and media monitoring services | Marketing | |
| AIK/PQ/2025-2026/129 | Provision of Market Research/Marketing Research Services | Marketing | |